

TECHNICAL SUPPORT LINK SOLUTION:
 (+55) 21 9104-8824 / 6845-7158 - evento@linksolution.com.br

Discounts for advanced hiring below the chart

Services	Installation Value	Daily Value
Phone line + Simple Phone*	R\$ 195,00 +	R\$ 55,00 / per day
Phone line to use with credit card machine* (**)	R\$ 195,00 +	R\$ 50,00 / per day
Phone line + Cordless phone*	R\$ 195,00 +	R\$ 70,00 / per day
Phone line + Fax machine* (**)	R\$ 195,00 +	R\$ 100,00 / per day
Call restrictions (International, long distance, local, mobile)	R\$ 65,00	
Broad band 512Kb - individual - Wi-Fi	R\$ 190,00 +	R\$ 70,00 / per day
Broad band 1024Kb - individual - Wi-Fi	R\$ 190,00 +	R\$ 135,00 / per day
Broad band 512Kb - individual - Cabled	R\$ 390,00 +	R\$ 70,00 / per day
Broad band 1024Kb - individual - Cabled	R\$ 390,00 +	R\$ 135,00 / per day
USB antenna adaptor for Wi-Fi on Pc's (desktops)	R\$ 55,00	
Cable internet - 512Kb FULL (for public IP, ask at this very form)***	R\$ 1.800,00 +	R\$ 390,00 / per day
Cable internet - 1Mb FULL (for public IP, ask at this very form)***	R\$ 1.800,00 +	R\$ 650,00 / per day
Cable internet - 2Mb FULL (for public IP, ask at this very form)***	R\$ 1.800,00 +	R\$ 1.100,00 / per day
Cable internet - 5Mb FULL (for public IP, ask at this very form)***	R\$ 3.000,00 +	R\$ 2.200,00 / per day
Cable internet - 10Mb FULL (for public IP, ask at this very form)***	R\$ 3.000,00 +	R\$ 3.500,00 / per day
1 wireless AP (30m ²) (Up to 20 users). Requires a FULL link to work	R\$ 1.000,00 +	R\$ 100,00 / per day
Extra Technical Support (1 technician for a 10 hour period, allocated as Customer's will)**	R\$ 800,00	

* Customer must provide a electric outlet (Brazilian / USA type).

** Needs 3 week days for hiring.

*** Minimum period of 2 days.

Important notice: As for the phone lines, the values above include only line instalatn with phone. The phone bill will arrive by e-mail, until 30 days after the end of the exhibition, and must be paid by invoice (10 days deadline).

DISCOUNTS FOR ADVANCED HIRING:	DISCOUNT	OBSERVATIONS
Hiring until 15 days before installation	30%	Discount valid over <u>INSTALLATION</u> only
Hiring until 7 days before installation	15%	Discount valid over <u>INSTALLATION</u> only

Phone (prices per minute):

TYPE OF CALL	FIXO	MÓVEL
Local	R\$ 0,15	R\$ 0,89
Long distance in Brazil	R\$ 0,62	R\$ 1,84
Long distance international	R\$ 3,00	

*USA and Europe. For other countries please consult.

COMPANY NAME: _____ TAX ID/VAT #: _____

COMPLETE ADDRESS: _____

CITY: _____ STATE: _____ COUNTRY: _____

ZIP CODE.: _____ CONTRACTOR'S CONTACT: _____ PHONE: () () _____

E-MAIL: _____ STAND NUMBER: _____ FLOOR/LOCATION: _____

EXHIBITION: _____ STAND NAME: _____

INSTALLATION CONTACT: _____ MOBILE: () () _____

CONSIDERING THE SERVICE CHART ABOVE, FILL OUT THE SPACES BELOW WITH THE SERVICES YOU WISH TO HIRE

QTY	SERVICE START DATE (start, not installation)	SERVICE END DATE (end of the day)	HIRED SERVICE
_____	____/____/____	____/____/____	Phone line + Simple Phone
_____	____/____/____	____/____/____	Phone line to use with credit card machine
_____	____/____/____	____/____/____	Phone line + Cordless phone
_____	____/____/____	____/____/____	Phone line + Fax machine
_____	____/____/____	____/____/____	Calls Restrictions - Block: _____
_____	____/____/____	____/____/____	Broad band 512Kb - individual - Wi-Fi
_____	____/____/____	____/____/____	Broad band 1024Kb - individual - Wi-Fi
_____	____/____/____	____/____/____	Broad band 512Kb - individual - Cabled
_____	____/____/____	____/____/____	Broad band 1024Kb - individual - Cabled
_____	____/____/____	____/____/____	USB antenna adaptor for Wi-Fi on Pc's
_____	____/____/____	____/____/____	Cable internet - _____ Mb FULL (PUBLIC IP? () yes () no) - Minimum of 2 days
_____	____/____/____	____/____/____	1 wireless AP (30m ²) (Up to 20 users). Requires a FULL link to work
_____	____/____/____	____/____/____	Extra Technical Support (1 technician for a 10 hour period, allocated as Customer's will)

Technical Support (standard):

Technical support must be requested through (+55) 21 9104-8824 / 6845-7158

Assembly Period: work days from 9am to 6pm / Exhibition Period: days and time of exhibition

Technical Solution timing: Work days: 2 hours / Other days: 4 hours. Our technicians will be moved immediately and solve the problem as soon as possible. However we need the time specified above for more complex/specific cases.

* For any demand different from the described above, it is necessary to hire the Extra technical Support.

I agree with the price chart above and the payment method on the next page.

DATE: _____ / _____ / _____

SIGNATURE: _____

COMPLETE NAME: _____

JOB DESCRIPTION:

Equipment's value chart in case of missing/damaged equipment

R\$ 400,00	Router 4 ports
R\$ 120,00	Switch 8 ports

R\$ 120,00	Simple phone
R\$ 680,00	Fax machine

R\$ 180,00	USB adaptor for Wi-Fi
R\$ 250,00	Cordless phone

1. SERVICE ORDERING

- 1.1. In order to guarantee the service, every order must be done **at least 6 days** before the installation date, as well as providing **LINK SOLUTION** with a map of the exact installation point;
- 1.2. In order to guarantee "**out of chart**" services, ordering must be done until 15 days before installation date;
- 1.3. Order confirmation will be set when LINK SOLUTION send this form, filled by the EXHIBITOR, with the LINK SOLUTION stamp;
- 1.4. Attending time: Work days from 9am to 6pm;

2. SERVICE ACTIVATION AND TECHNICAL FEATURES

- 2.1. So that interference will not occur on the **LINK SOLUTION** Wi-Fi network, no wireless network is permitted without prior formal authorization. In case of insistence, the **EXHIBITOR** may have immediate cancellation of contracted services, in addition to no refund of the amount paid. **LINK SOLUTION** does not take any responsibility for problems motivated by other Wi-Fi networks interference;
- 2.2. As a network security measure, **EXHIBITORS** who wish to have an internal Wi-Fi network **MUST** hire a configured router from **LINK SOLUTION**;
- 2.3. Until 2 days from the exhibition, installation and testing will be scheduled. The equipments will be installed and tested by **LINK SOLUTION**, in the presence of someone pointed out by the **EXHIBITOR**. If at the date scheduled no one representing the **EXHIBITOR** arrives or if there is a lack of infrastructure (ex: electricity, furniture), the installation will be moved to the end of the line. In this case, the **EXHIBITOR** may not have the service installed at the hired date, in addition to not having the right for a refund of the amount paid. If the **EXHIBITOR** does not have someone to follow the installation, he can also collect the equipment straight from **LINK SOLUTION** at any time and instal it by himself;
- 2.4. If facing technical problems, motivated by internal issues, **LINK SOLUTION** will have a maximum "problem solving" time of 2 hours. If the problem is not fixed on time, the **EXHIBITOR** has the right to a proportional refund, corresponding to the period (hours) in which the service was not available;
- 2.5. **The broadband internet links have a 20% bandwidth warranty** and they don't have public IP's. If a **public IP** is necessary, a FULL link must be hired;
- 2.6. **Every hired service will be delivered at one single point**, pointed out by the **EXHIBITOR**, inside each area. A map of the stand specifying this point must be delivered by the **EXHIBITOR** to **LINK SOLUTION**, at the time of the order. **If there is no definition by the EXHIBITOR, our technical department will find a appropriate point to deliver the cable. Internal cabling is the EXHIBITOR's responsibility.** In case of Wi-Fi services, **LINK SOLUTION** won't be held responsible for signal quality loss when equipment are installed inside closed recipients (rooms, lockers) or installed near other equipment that work on the same frequency (microwave oven, 2.4Ghz cordless phone).
- 2.7. The **EXHIBITOR** must provide every infrastructure necessary (installation point, outlet when necessary) for the well functioning of **LINK SOLUTION's** equipment;
- 2.8. **Cancellations or alterations** in orders will only be accepted until 48 hours from the installation date, if no service has been initiated by **LINK SOLUTION** (ex: cabling). After this period, the **EXHIBITOR** won't have the right for a full refund on previously paid services. Refunds will suffer a 20% fine over the total amount paid;
- 2.9. If certain application has a special need (Ex: VPN or destiny IP), **LINK SOLUTION** must be noticed at the time of the order. If such notice is given later, a fee of R\$ 50,00 will be charged for the reconfiguration;

3. COMMERCIAL CONDITIONS

- 3.1. In order to guarantee the service, **payment must be done until 48 hours before the installation date**. The **EXHIBITOR** must contact **LINK SOLUTION** for payment options;
- 3.2. Prices on chart are only for services inside the exhibition center;
- 3.3. Prices are directly related to the order date. See chart above;
- 3.4. The pricing date is the date when **LINK SOLUTION** receives this form perfectly filled out;
- 3.5. The **EXHIBITOR** takes total responsibility over the equipment left at his stand. Damaged or missing equipment gives **LINK SOLUTION** the right to immediate charge the **EXHIBITOR**, based on chart above;
- 3.6. **LINK SOLUTION** takes no responsibility over phone calls made from the EXHIBITOR's hired phone;

DO NOT FILL - INTERNAL ORDERING CONTROL

COMPANY: _____

INSTALLATION DATE: ____/____/____. (Installation time:
Within the assembly period set by the Exhibition's Organization)

QTY	TOTAL DAYS	R\$	ORDERED SERVICE
_____	_____	_____	Phone line + Simple Phone
_____	_____	_____	Phone line to use with credit card machine
_____	_____	_____	Phone line + Cordless phone
_____	_____	_____	Phone line + Fax machine
_____	_____	_____	Calls Restrictions - Block: _____
_____	_____	_____	Broad band 512Kb - individual - Wi-Fi
_____	_____	_____	Broad band 1024Kb - individual - Wi-Fi
_____	_____	_____	Broad band 512Kb - individual - Cabled
_____	_____	_____	Broad band 1024Kb - individual - Cabled
_____	_____	_____	USB antenna adaptor for Wi-Fi on Pc's
_____	_____	_____	Cable internet - _____Mb FULL - Minimum of 2 days
_____	_____	_____	1 wireless AP (30m²) (Up to 20 users).
_____	_____	_____	Extra Technical Support

ORDER CONFIRMATION STAMP



DATE: ____ / ____ / ____

TOTAL: R\$ _____. Sending the **PAYMENT RECEIPT** is necessary